

OPERATIONAL INSTRUCTION

29th November 2019

Change in handover process at NNUH

Norfolk and Norwich University Hospital (NNUH) have identified two incidents recently where patients have been inadvertently administered medical air, not oxygen. This is an NHS Never Event. Severe harm or death can occur, if medical air is accidentally administered to patients instead of oxygen.

As per NNUH's request, with immediate effect, when handing over at Norfolk and Norwich University Hospital, all medical equipment and oxygen should be swapped only by an Emergency Department Doctor or Registered Nurse. EEAST staff **MUST NOT** transfer the oxygen supply from an EEAST cylinder to the A&E oxygen port.

Please see below picture, for your wider awareness, when handing over at any hospital.

Thank you for your cooperation in preventing further occurrences.



Any concerns or queries should be directed to:
Andrew Larby

Interim Assistant General Manager – Central Norfolk

Email: andrew.larby@eastamb.nhs.uk

Mobile: 07899 917304