

EEAST Ported Cannula Troubleshooting Support

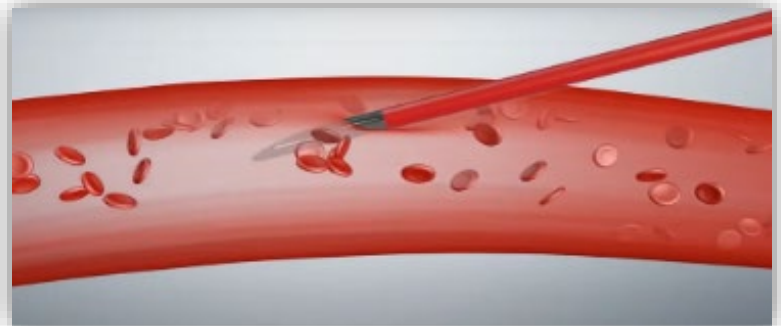
Frequently asked questions

1. “The needle isn’t sharp”

Ensure the cutting bevel is exposed at the end of the catheter lumen. Ensure your insertion is with a straight needle, lowering the whole cannula if a shallower angle is required and refraining from bending the needle.



Tip: The cutting bevel is on the upper side of the needle. Focus pressure through the tip of the needle to optimise use of the bevel for an atraumatic insertion. (See Video 1)



2. “Flashback is slow or not seen”

The ported cannula has Adva flashback technology. This means that initial flashback is seen in the catheter body first (see white arrow) and in the flashback chamber second.

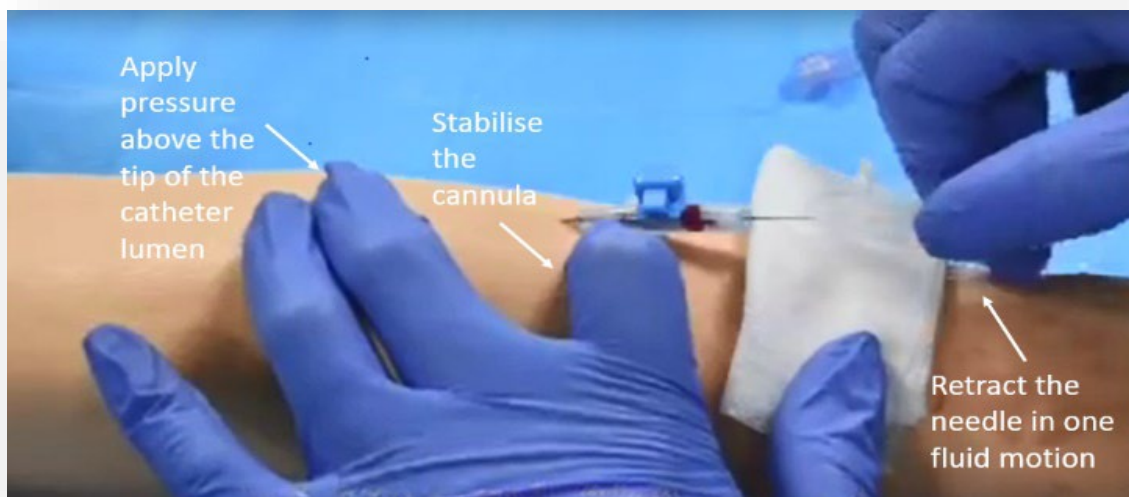


3. “The cannula leaks”

A peripheral cannula is a tube inserted into the vein to sample blood and administer fluids. It is normal for blood to flow out of the back of a standard cannula following insertion into a vein, as the needle is removed.

Tip: To control the blood flow apply venous pressure.

How? Once flashback is observed, withdraw the stylet 2-3 mm to ensure the needle is safely within the catheter body, then advance the catheter over the needle into the vein. The needle remains stationary during advancement, acting as a guidewire. Following advancement of the catheter, immediately apply venous pressure above the tip of the catheter. Withdraw the stylet in one fluid motion. (See Video 6)



Troubleshooting Video Links

Keyword – Blunt needle	Video 1 – Needle insertion https://youtu.be/dGFx1pB4gL0
Keyword - Blood spillage	Video 2 – Applying venous pressure https://youtu.be/DZuX-tT00Ek
Keyword – Reinsertion	Video 3 – Reinsertion https://youtu.be/0avJuV_PDpc
Keyword – White Cap	Video 4 – White Cap https://youtu.be/8gTxKwutXHY
Keyword – Securement	Video 5 – Insertion flattening of wings https://youtu.be/W34DuGlySOs
Keyword – Advancement	Video 6 – Catheter Advancement https://youtu.be/KtALidaNuME
Keyword – Technique	Video 7 – Holding the cannula https://youtu.be/BKQJaoNNWz4

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If you find a product fault, please retain the cannula when safe and practical to do so. This will allow an in-depth investigation to be carried out.